

PRIVACY POLICY

At InvestorInformation.com.au, our core attribute is our commitment to our clients and suppliers. We honour without reservation our obligation to respect and protect the personal information of individuals with whom we deal.

What information we collect

InvestorInformation.com.au only collects personal information about individuals, which is reasonably necessary to provide quality products or services to them, to consider applications and approaches to us, or to maintain contact details for those with whom we deal. Whenever it is reasonable and practicable to do so, we only collect information about individuals directly from those individuals. InvestorInformation.com.au generally holds personal information about the products and services we provide or have provided to our customers, the financial interests and sometimes the financial position of our customers, contact details for those with whom we have dealings, and information about staff. We do not generally collect sensitive information about individuals unless required by applicable laws or rules. Sensitive information includes information about race, political or religious beliefs, sexual preferences, criminal convictions and health information.

How that information is used

We only use and disclose personal information about individuals for the purpose for which it was disclosed to us or related purposes which would reasonably be expected without the permission of the individual. We may send to our customers information about other InvestorInformation.com.au products and services which we expect may be of interest to them, but respect their right to ask us not to do this. We do not sell personal information to other organisations to allow them to do this. We may disclose personal information to service providers who provide services in connection with our products and services. We may provide information about our customers to their nominated financial adviser with their permission.

Keeping information accurate and up to date

We take all reasonable steps to ensure that all information we hold is as accurate as is possible. You are able to contact us at any time and ask for its correction if you feel the information we have about you is inaccurate or incomplete.

Keeping information secure

We use security procedures and the latest technology to protect the information we hold. Access to personal information and the use of the personal information within InvestorInformation.com.au is appropriately limited within InvestorInformation.com.au to prevent misuse or unlawful disclosure of the information. If other organisations provide support services, we require them to appropriately safeguard the privacy of the information provided to them. Where the personal information we collect is no longer required, we delete the information or permanently de-identify it.

How you can access your information

You can contact us to request access to your information. In normal circumstances we will give you full access to your information, however there may be some legal or administrative reasons to deny access. If access is denied, we will tell you why.

Dealing with InvestorInformation.com.au online

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